smarttask®
a carbon neutral business

Comprehensive Workforce Management For The Security Industry

> ❝ SmartTask quite simply streamlines operations so that mundane tasks are quick and easy for all our staff
>
> Tom Devine, MD at TMS Protection

About SmartTask

With 20+ years experience, SmartTask has a strong track record of creating leading-edge, UK developed, supported and focused, mobile workforce solutions designed specifically for the Security industry.

The company has ISO27001 accreditation and is a Certified Carbon Neutral business. Based in Buckinghamshire.

- UK Developed, Maintained, Supported And Focused
- Automated Rostering And Scheduling
- Time & Proof Of Attendance
- Check Calls, Shift Reminders & Alerts
- Lone Worker Monitoring
- Mobile Patrols, Alarm Response, Key Holding
- Static Patrols, Checkpoint Scanning

- Events Management
- GPS Ringfencing
- Holidays & Sickness Management
- Electronic Site Logs
- Flexible Electronic Forms
- Timesheet Signoff Management
- Payroll & Invoice Integrations
- Onboarding / Vetting
- Real-Time Employee Monitoring
- Customer Portal
- Fully Integrated Modules

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SmartTask Security

SmartTask, is an industry-leading employee scheduling and workforce management solution designed as a result of feedback from hundreds of UK businesses. SmartTask helps organisations to radically improve the customer experience and win more business.

SmartTask customers benefit from a significant reduction in administrative time and costs – with greater operational control, performance and higher quality service delivery.

Managing the Workforce

SmartTask is a single system that plans, coordinates and reports, business-wide. It provides proof of attendance/service delivery, payroll and invoice resolution, health and safety, risk assessments, daily occurrence log, mobile patrols, key-holding, alarm response, contract and certificate management.

SmartTask auto-rostering streamlines the planning and scheduling processes, dramatically reducing time and costs. Automated alerts are triggered when scheduled work is missed so corrective action can be taken. Proof of attendance provides complete visibility of how client contracts are being serviced.

Events Security

Working with a number of partners in the industry, SmartTask is currently developing specific functionality for managing event security. Planned features include:

- **Event Shift Broadcasting via WhatsApp** – alert workers to events, assess availability, roster and send shift details

- **Pay-as-you-Go Occasional Workers** – designate a worker to be PAYG and be billed only for shifts the staff member completes

- **Event Sectors and Zones** – create defined event location, sections and zones with services and workers for easy visibility, management and control

- **Event-based Roster View** – helps finetune shifts and ensure you meet contractual obligations.

Saving Time And Delivering A Better Service

Many SmartTask customers have made dramatic reductions to hours spent on administration and check calls. 1st Choice Facilities Services save 5 hours during a typical 8 hour night shift, while County Security estimates saving 100 days per year on admin tasks - time that is released back to the business for more customer focused, high value activity.

SmartTask is highly scalable and suitable for use by owner-manager companies and organisations with 1000s of employees providing commercial and domestic services. SmartTask manages deployments across the UK and is responsible for millions of transactions each month

SmartTask's modular approach is powerful, flexible, and grows with the business
– pay only for the features used

Automate scheduling, shifts and rosters – send to staff mobile devices.

Proof of attendance - Capture attendance, clocking in/out details. Receive alerts for no shows and reschedule accordingly.

Duty of Care/Lone Worker – meet requirements with check calls, and alerts for missed calls.

Holiday management - employees can view and request holiday via the app, which managers can authorise. No paper forms.

Payroll integration - hours worked transferred seamlessly to payroll, for fast accurate calculation.

Pay-as-you-Go - for managing occasional and seasonal workers.

Electronic Timesheets - populate invoices, significantly reducing queries.

Onboarding & Vetting/Screening - ensuring all regulatory and security requirements are met.

SmartTask app - provides details of shifts, runsheets and alarm responses, locks/unlocks and site visits with all the information needed to complete each job.

BS7984-3 2020 - certified keyholding services and SIA audits.

SmartForms – replacing manual, paper-based processes, tailorable for any requirement.

Events Security – specialist capabilities for managing seasonal/temporary workers, zones and locations.

Customer Portal – direct access to details of services provided.

Dashboards & location data - real-time visibility, enabling a fast response in any situation.

Reporting & Insights - deep insights to enable smart business decisions.